Experian

Updating your name at Experian is fairly simple. You'll need the following documents:

- A non-certified copy of your name change court order
- A copy of a government issued ID with either your old or new name on it
- A dated copy of a utility, bank, or insurance statement with either your old or new name on it and your current mailing address.

You can either submit these documents online or by mail.

Online

To submit a request to change your name online, use Experian's online upload portal. There, you'll need to provide your old name, mailing address, any other addesses you've lived at in the past two years, social security number, and email address. Make sure to use your previous name for this so that Experian can locate your file. Once you've entered your personal information, press **Continue**.

On the second page is the actual document upload. Fill the upload form out as follows:

- Under **Select reason for submitting documents**, put "Other"
- Under **Tell us more**, write something along the lines of: "My legal name is now Jane Jamie Doe. Please see attached documents."
- Under documents 1-5, upload your documents, as mentioned above. Only PDFs and black and white TIFF images are supported.

By mail

To submit your request by mail, write a letter explaining that you'd like to change the legal name on your credit report. In your letter, include your old name, new name, date of birth, social security number, current mailing address, and any other addesses you've lived at in the past two years.

Place your letter, along with the aforementioned documents, into a standard envelope, and mail it to the following address:

Experian
P.O. Box 4500
Allen, TX 75013

See our instructions on Sending Mail in the United States for more information.

After submitting

Once you've submitted your request, it may take up to 30 days for it to be processed. Once your request has been processed, Experian will send you a letter with the results of your request and an updated credit report. If you're changing your name to conform to your gender identity, Experian will also remove your previous names from your credit history.

I submitted my request online. It took 3 days to be processed, and it took 7 days for Experian's letter to arrive, so there was a total of 10 days from when I submitted the request to when I had the results.

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